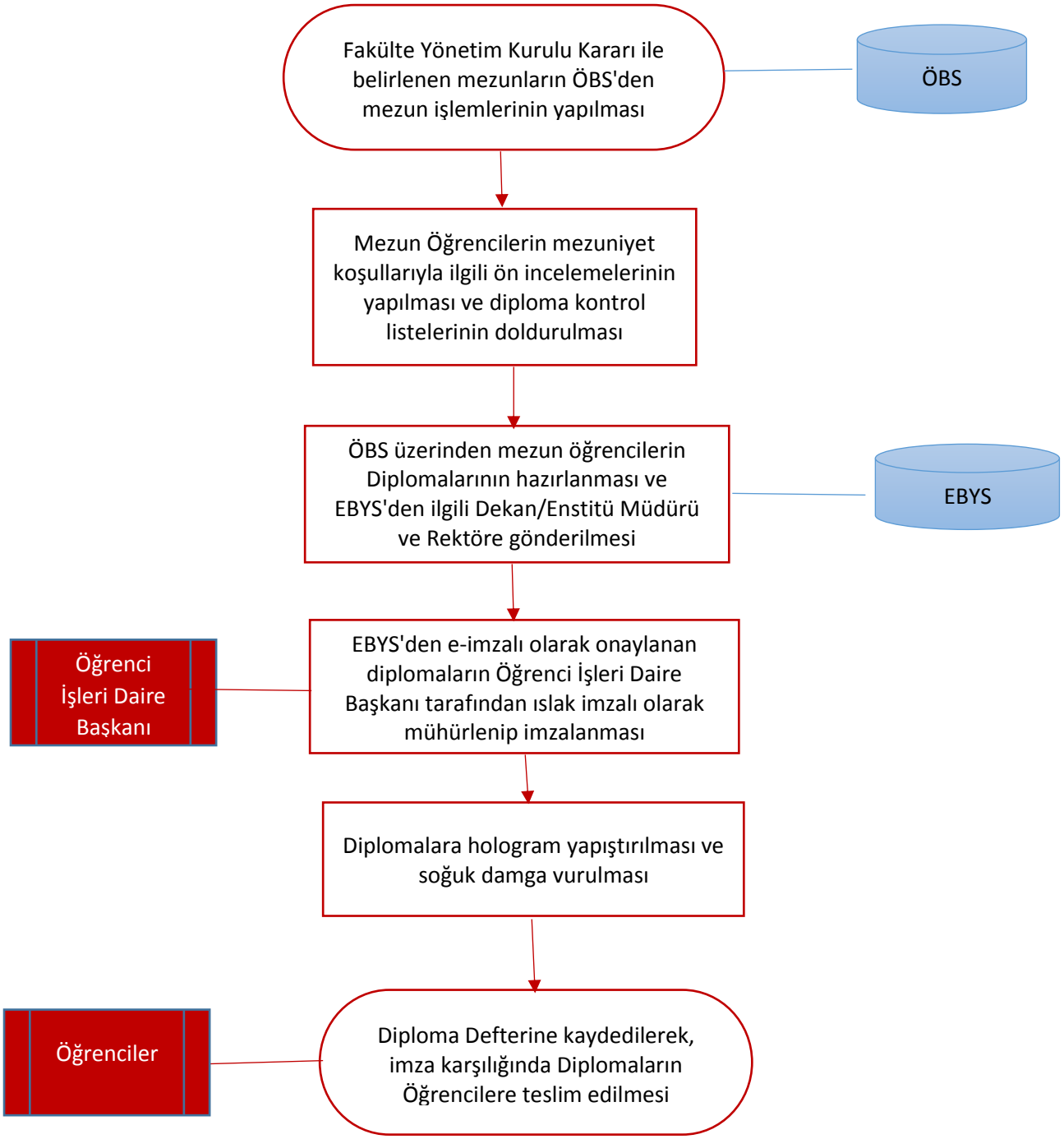DİPLOMA SÜRECİ